

Incident Detail Report

Incident Status Closed
Incident Number 202600608620
Incident Date 9/20/2026 10:44:07

Incident Information

Incident Type:	125D	Alarm Level:	
Priority:	LP2_Delta	Problem:	*Public Service_In Progress
Determinant:		Agency:	Law Enforcement
Base Response #:	09202026-0027410	Jurisdiction:	Sheriff_CCSO
Confirmation #:		Division:	SOD3
Taken By:	Alastar Interface	Battalion:	SOD3
Response Area:	CCSO D3 060	Response Plan:	
Incident Status:	Closed	Command Ch:	
Certification:		Primary TAC:	
Longitude:	80123497	Alternate TAC:	
Latitude:	32998923	Delay Reason:	
MGRS:	17SNS8188151508	UTM:	17S 581882 3651509
Cancel Reason:			
Disposition:	LCCN_Call Completed/ No Rep, LCCN_Call Completed/ No Rep		

Incident Location

Location Name:		County:	CHARLESTON
Address:	3280 PINEWOOD DR	Location Type:	
Apartment:		Cross Street:	CLAIRMONT DR/SUMMIT AVE
		Tow Provider Area:	SPA CCSO DIS 3
Building:		Map Reference:	
City, State, Zip:	LADSON, SC 29456		

Call Receipt

Caller Name:		Call Back Phone:	
Method Received:		Caller Location:	
Caller Type:	911HelpMe	Caller Apt/Bldg:	/
Caller Address:		Caller County:	
Caller City, State, Zip:		Caller Location Phone:	

Time Stamps

Description	Date	Time	User
Phone Pickup	9/20/2026	10:44:07	
1st Key Stroke	9/20/2026	10:44:07	
In Pending Queue	9/20/2026	11:03:00	
Call Taking Complete	9/20/2026	10:44:07	Alastar Interface
1st Unit Assigned	9/20/2026	10:46:51	
1st Unit Acknowledge	9/20/2026	10:47:47	
1st Unit Enroute	9/20/2026	10:47:47	
1st Unit Arrived	9/20/2026	10:55:51	
Incident Under Control			
Time Sent to Other CAD			
Incident Closed	9/20/2026	11:24:07	Huey, Taylor R

Elapsed Times

Description	Time
Received to In Queue	00:00:00
Call Taking	
In Queue To 1st Assign	00:02:43.8
Call Received to 1st Assign	00:02:43.8
Assign To 1st Acknowledge	
Acknowledge To 1st Enroute	
Assigned to 1st Enroute	00:00:56.3
Enroute to 1st Arrived	00:08:03.4
Incident Duration	00:39:59

Code	Description	Note
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Units Assigned

Unit	Assigned	Disposition	Acknowldg	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
SO185	9/20/2026		9/20/2026	9/20/2026		9/20/2026			9/20/2026			
	6		6	6		10:55:51			10:59:03			
	10:46:51		10:47:47	10:47:47								
SO185	9/20/2026		9/20/2026	9/20/2026		9/20/2026			9/20/2026			
	6		6	6		11:03:06			11:24:07			
	11:03:06		11:03:06	11:03:06								

Personnel Assigned

Unit	Name
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SO185

SO185

Pre-Scheduled Information

No Pre-Scheduled Information

Special Equipment

No Special Equipment

Transports

No Transports

Transport Legs

No Transport Legs

Comments

Date	Time	User	Type	Confidential	Comment
9/20/2026	10:44:07	Alastar	Response		[1] I need assistance from Police.

9/20/2026	10:44:07	Alastar	Response
9/20/2026	10:44:07	Alastar	Response
9/20/2026	10:44:07	Alastar	Response

[2] I need assistance for Welfare Check.

[3] Address: 3280 Pinewood Dr, Ladson, SC, 29456, USA

[4] Justine May is my . Ladson police have been to her house for wellness checks. Our family is worried beyond belief. Last Saturday she was checked on by the crisis team. Since then she has not posted on social media as she has, she has blocked all family both sides as well as friends and ex coworkers. Dss is involved as well. I am not saying this is an emergency but we feel its time for a wellness check as she has 2 daughters and our concerns are justified and there has been no contact with anyone other than the police and crisis team last Saturday . I would like to speak with an officer in this matter .This is the non emergency line that was given when i called I was told by others make sure you dont call in an emergency. Thank you

[5] Email Address'

[6] Yes - can receive text messages on my phone.

[7] Yes, I want to speak with the first responder on the phone

[8] HM2026-12157

[9] [Notification] [Law Enforcement]-Problem changed from *911HelpMe Pending_LAW to *Public Service_In Progress by Law Enforcement

[10] SO185 ,, FML IS 10-4 AND ADVD THIS IS ONGOING HARASSMENT ISSUE

[12]

[11] Incident 202600608620 was reopened

[13] MADE CONTACT WITH JUSTINE IN THE DRIVEWAY. SHE STATED HER CHILDREN ARE INSIDE NAPPING, DENIED ENTRY INTO THE RESIDENCE.

[14] JUSTINE APPEARED 10-4 AND DENIED THE NEED FOR MOBIL CRISIS, DENIED THOUGHTS OF SELF HARM, AND STATED THIS IS AN ONGOING HARASSMENT ISSUE. JUSTINE ADV SHE CUT HER FAMILY OFF FOR NOT RESPECTING BOUNDARIES AND WISHES TO BE LEFT ALONE. SO76 CONFIMRED ONGOING HARASSMENT.

Address Changes

Date	Time	Location/Address/Apt/Bldg City, State, Zip	User
9/20/2026	10:45:29	/ 3280 Pinewood Dr, Ladson, SC, 29456, USA / LADSON, SC 29456	Turner, Luther C

Priority Changes

Date	Time	Changed from Priority	Reason	User
9/20/2026	10:45:35	6 LP6_Omega	Additional Information	Turner, Luther C

Transport Changes

No Transport Changes

Transport Priority Changes

No Transport Priority Changes

Alarm Level Changes

No Alarm Level Changes

Activity Log

Date	Time	Unit	Activity	Location	Log Entry	User
9/20/2026	10:44:07		Incident in Waiting Queue			
9/20/2026	10:44:07		Incident in Waiting Queue			
9/20/2026	10:44:07		Problem Nature	3280 Pinewood Dr, Ladson, SC, 29456, USA	Incident problem nature changed from <Blank> to *911HelpMe Pending_LAW	Alastar
9/20/2026	10:44:07		Read Comment	3280 Pinewood Dr, Ladson, SC, 29456, USA	Comment for Incident 933 was marked as read.	Alastar
9/20/2026	10:44:07		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
9/20/2026	10:44:12		Incident in Waiting Queue Timer Clear			
9/20/2026	10:44:12		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
9/20/2026	10:44:53		Read Incident		Incident 933 was Marked as Read.	TRH
9/20/2026	10:45:27		Geo-Locator Search	3280 Pinewood	Location: 3280 Pinewood City: CHARLESTON County: State: Search Area:	LCT
9/20/2026	10:45:29		Update Incident Sector		Incident 933 was transferred To Sector SOD3	LCT
9/20/2026	10:45:29		Sector Change		From Sector No Sector to Sector SOD3	LCT
9/20/2026	10:45:35		Incident Priority Change		Incident priority changed from LP6_Omega to LP2_Delta due to Additional Information	LCT
9/20/2026	10:45:35		Problem Nature	3280 PINEWOOD DR	Incident problem nature changed from <Blank> to *Public Service_In Progress	LCT
9/20/2026	10:45:35		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
9/20/2026	10:45:36		Pending Incident Time Warning		Pending Incident Time Warning timer expired	
9/20/2026	10:45:36		Incident Late			
9/20/2026	10:45:51		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	

9/20/2026	10:46:29		Premise History Access		Premise History Viewed	TEH
9/20/2026	10:46:51		Incident Timer Clear	3280 PINEWOOD DR	Incident Late Timer cleared for 202600608620	TRH
9/20/2026	10:46:51	SO185	Dispatched	COLLEGE PARK RD\CROSSWATCH DR	3280 PINEWOOD DR; Response Number: 09202026-0027407;	TRH
9/20/2026	10:46:51	SO185	Update Sector	3280 PINEWOOD DR	From Sector SOADM to SOD3	TRH
9/20/2026	10:47:47	SO185	Responding	3280 PINEWOOD DR	Responding From = COLLEGE PARK RD\CROSSWATCH DR.	TRH
9/20/2026	10:55:51	SO185	At Scene	3280 PINEWOOD DR		TRH
9/20/2026	10:58:51		Incident Late		Active incident marked as late	
9/20/2026	10:59:03	SO185	Disposition	3280 PINEWOOD DR	LCCN_Call Completed/ No Rep	TRH
9/20/2026	10:59:03	SO185	Available	3280 PINEWOOD DR	Unit Cleared From Incident 202600608620	TRH
9/20/2026	10:59:03	SO185	Available	3280 PINEWOOD DR	„ FML IS 10-4 AND ADVD THIS IS ONGOING HARASSMENT ISSUE	TRH
9/20/2026	10:59:03		Incident Timer Clear	3280 PINEWOOD DR	Incident Late Timer cleared for 202600608620	TRH
9/20/2026	10:59:03	SO185	Response Closed	3280 PINEWOOD DR	Response Disposition: LCCN_Call Completed/ No Rep	TRH
9/20/2026	11:03:00		Incident in Waiting Queue			
9/20/2026	11:03:00		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
9/20/2026	11:03:00		Incident Reopen	3280 PINEWOOD DR	Incident 202600608620 was reopened	TRH
9/20/2026	11:03:06		Incident Timer Clear	3280 PINEWOOD DR	Incident Late Timer cleared for 202600608620	TRH
9/20/2026	11:03:06	SO185	Dispatched	PINEWOOD DR\HIGHWAY 78	3280 PINEWOOD DR; Response Number: 09202026-0027410;	TRH
9/20/2026	11:03:06	SO185	Responding	3280 PINEWOOD DR	Responding From = PINEWOOD DR\HIGHWAY 78.	TRH
9/20/2026	11:03:06	SO185	At Scene	3280 PINEWOOD DR		TRH
9/20/2026	11:03:14		Read Incident		Incident 933 was Marked as Read.	CAC
9/20/2026	11:03:15		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
9/20/2026	11:06:06		Incident Late		Active incident marked as late	
9/20/2026	11:24:07	SO185	Available	3280 PINEWOOD DR	Unit Cleared From Incident 202600608620	TRH
9/20/2026	11:24:07		Incident Timer Clear	3280 PINEWOOD DR	Incident Late Timer cleared for 202600608620	TRH
9/20/2026	11:24:07	SO185	Response Closed	3280 PINEWOOD DR	Response Disposition: LCCN_Call Completed/ No Rep	TRH

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
9/20/2026	10:44:07	Agency Name		Law Enforcement	(Response Viewer)	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Address		3280 Pinewood Dr, Ladson, SC, 29456, USA	New Entry	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	NewCity		CHARLESTON	New Entry	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Latitude	0		New Entry	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Longitude	0		New Entry	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Division			New Entry	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Battalion			New Entry	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Jurisdiction			New Entry	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	House Number		0	New Entry	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Problem Name		*911HelpMe Pending_LA W	(Response Viewer)	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	PriorityName		LP6_Omega	(Response Viewer)	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	PriorityNumber	0	6	(Response Viewer)	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Incident Type Name		911_Help Me	(Response Viewer)	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Call Back Phone			(Response Viewer)	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Caller Name			(Response Viewer)	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Caller Type Name		911HelpMe	(Response Viewer)	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	Unread Comment	False	True	(Response Viewer)	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:07	911 Help Me		HM2026-12157	(Response Viewer)	Incident	911aBROWS ER01	Alastar
9/20/2026	10:44:53	Read Call	False	True	(Response Viewer)	Response_Master_Incident	911DSP13	TRH
9/20/2026	10:45:27	Address	3280 Pinewood Dr, Ladson, SC, 29456, USA	3280 Pinewood	Address Change	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Current Sector		SOD3	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Jurisdiction		Sheriff_CCSC	(Response Viewer)	Response_Master_Incident	911DSP33	LCT

9/20/2026	10:45:29	Division		SOD3	Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Battalion		SOD3	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Response_Area		CCSO D3 060	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	CurrentSectorID	0	32	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	CurrentDivision		SOD3	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Address	3280 Pinewood Dr, Ladson, SC, 29456, USA	3280 PINEWOOD DR	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	City	CHARLESTON	LADSON	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	State		SC	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Postal_Code		29456	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Latitude	0	32998923	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Longitude	0	80123497	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Street_Id	NULL	334651	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Cross_Street		CLAIRMONT DR/SUMMIT AVE	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	County		CHARLESTON	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:29	Address	3280 Pinewood	3280 PINEWOOD DR	Change Verified	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:35	Problem	*911HelpMe Pending_LAW	*Public Service_In Progress	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:35	Priority_Description	LP6_Omega	LP2_Delta	Additional Information	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:35	Priority_Number	6	2	Additional Information	Response_Master_Incident	911DSP33	LCT
9/20/2026	10:45:35	Incident_Type	911_Help Me	125D	(Response Viewer)	Response_Master_Incident	911DSP33	LCT
9/20/2026	11:03:14	Read Call	False	True	(Response Viewer)	Response_Master_Incident	911RTIC02	CAC

Custom Time Stamps

No Custom Time Stamps

Custom Data Fields

Description

911HelpMe

Data

HM2026-12157

User

Alastar

Case Number

No Case Numbers

Attachments

No Attachments

Dispositions

Date

Time

Unit

Disposition

User

9/20/2026

10:59:03

LCCN_Call Completed/ No Rep

TRH

9/20/2026

11:24:07

LCCN_Call Completed/ No Rep

TRH

Supplemental Person

No Supplemental Persons

Supplemental Property

No Supplemental Property

Supplement Vehicle

No Supplemental Vehicles

Supplemental Weapon

No Supplemental Weapons